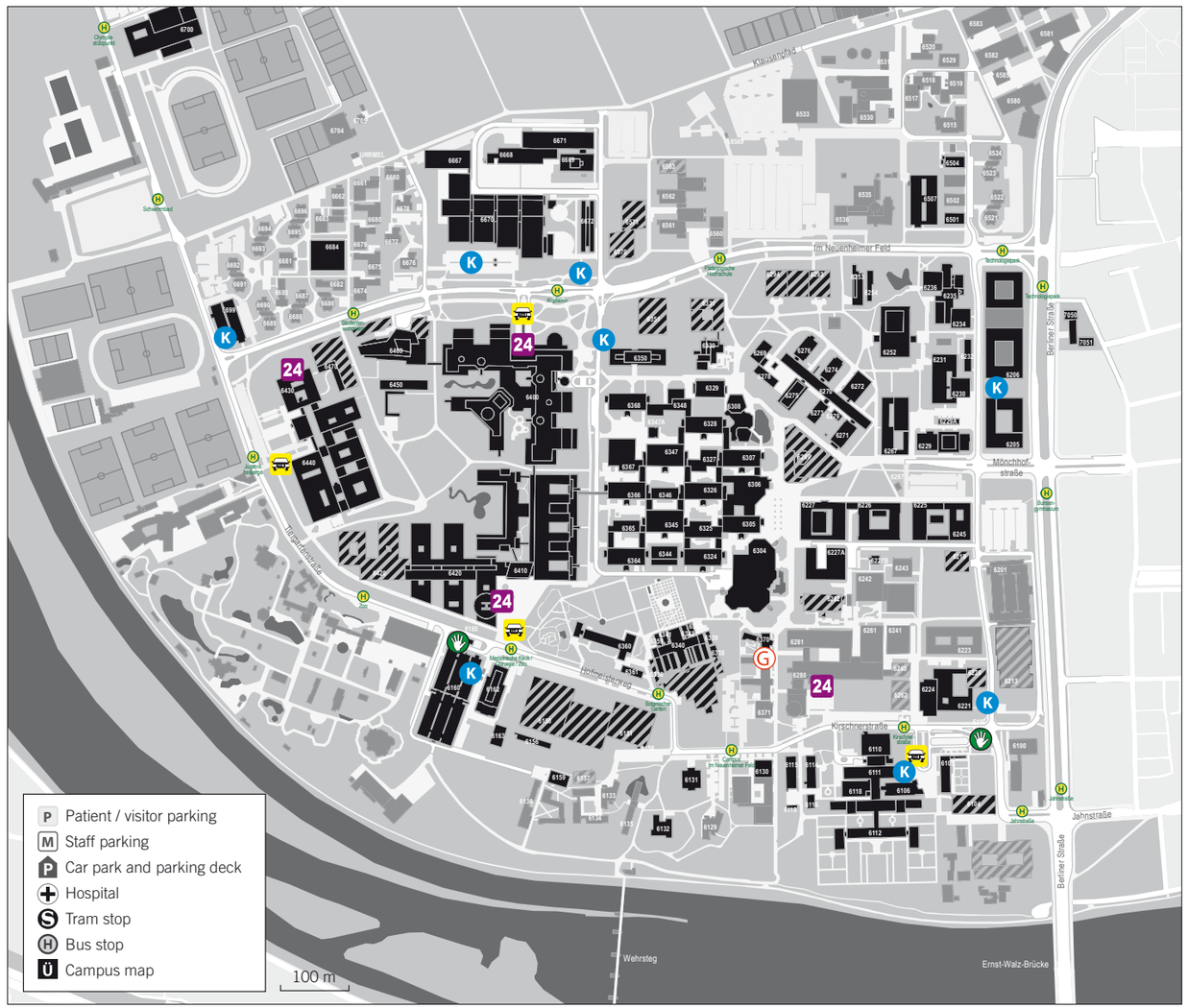
HEIDELBERG UNIVERSITY
CAMPUS IM NEUENHEIMER FELD



LEGEND

Facility	Address	Weekday	Hours
24 h admission			
DKFZ	INF (6)(6)280	Mon–Sun	24 h
Head Clinic (Kopfklinik)	INF (6)400	Mon–Sun	24 h
Surgical Clinic (Chirurgische Klinik)	INF (6)420	Mon–Sun	24 h
Children's Hospital, new building (Neue Kinderklinik)	INF (6)430	Mon–Sun	24 h
Security escort service, 24 h admission			
LIZ 2	INF (6)117	Mon–Sun	24 h
LIZ 1	INF (6)165	Mon–Sun	24 h
Guesthouses and shops			
Bakery Kohlmann	INF (6)370	Mon–Thu	6 am–5:30 pm
		and Fri	6 am–5 pm
Bank (Sparkasse) with ATM 24h	Berliner Straße 49 (Mathematikon)	Mon–Fri	9 am–12:30 pm
		Mon, Tue	2 pm–4 pm
		Thu	2 pm–6 pm
Bistro Bellini	INF (6)370	Mon–Sun	10 am–0:00 pm
Copy shop	INF (6)371	Mon–Fri	9 am–6 pm
JIUMEI China Restaurant	INF (6)370	Tu –Fri	11:30 am–2:30 pm and 4:30 pm–9 pm
		Sat + Sun	11:30 am – 9 pm
KidsClub in the guesthouse	INF (6)370/(6)371	Mon–Fri	8:30 am–4 pm
Taxi	INF (6)111 (Former Surgical Clinic) INF (6)400 (Head Clinic), INF (6)420 (Surgical Clinic), INF (6)430 (Children's Hospital)		
Ticket machines	(with INF (6)111, INF (6)206 (Mathematikon), INF (6)220 (DKFZ), INF (6)350, INF (6)668, INF (6)672, INF (6)699, P160 (University Hospital)		
Facilities open late			
Café Botanik	INF (6)304	Mon–Fri	8 am–8 pm
University Computing Centre (PC pool) (URZ)	INF (6)370	Mon–Fri	8 am–6 pm
University Library Neuenheim Branch	INF (6)368		
	Loan desk:	Mon–Fri	9 am–6 pm
		Sat	1 pm–5 pm
	Reading Room:	Mon–Fri	8:30 am–10 pm
		Sat–Sun	9 am–10 pm

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HEIDELBERG UNIVERSITY HOSPITAL

UNIVERSITÄT HEIDELBERG
ZUKUNFT SEIT 1386

WALK SAFE –
FOR MORE SAFETY ON CAMPUS IM NEUENHEIMER FELD



MORE SAFETY ON CAMPUS IM NEUENHEIMER FELD

Dear visitors, colleagues, and students,

With this leaflet, Heidelberg University and Heidelberg University Hospital would like to give you clear guidance regarding the Im Neuenheimer Feld Campus. The aim is for you to feel safe as you move around.

That is why we have listed the special services and steps taken to create a safe campus here – at a glance. Do not hesitate to take advantage of these options, which are cost-free for you.

Use our security escort service, so as not to have to walk alone in the dark from your workplace to your car or the bus stop. In addition, we have listed some non-university options, such as the women's night taxi (Frauen-Nachttaxi), which does charge a certain amount. The English and German version of this information sheet is also available on the university website.

The best offer of protection does not help, however, if we are not all attentive – to ourselves and to others. That starts with walking with others and not just beside them, after an event or after work. And it ends with not leaving others on their own, if they are threatened or at risk. Instead, call for help immediately – after all, you, too, should not be left alone in such a situation.

You are welcome to approach the university or university hospital with any criticism, suggestions or proposed improvements. We are glad of all forms of feedback as it is only through your cooperation that we can match our services with your requirements.

Best wishes as you walk safely through Neuenheimer Feld,



Jens Andreas Meinen
Kanzler of Heidelberg University



Yvonne Dintelmann
Director of Nursing of
Heidelberg University Hospital

WHICH SERVICES ARE AVAILABLE?

Security escort service of Heidelberg University
After nightfall, students and any university member regardless of their sex, gender, and sexual orientation on the campus Im Neuenheimer Feld (INF) may request to be escorted to their place of work, their car, the bus or tram stop, or their dormitory by a member of the security service free of charge. This service is also available, for example, to students who arrive in the evening from downtown by bus or train and want to be escorted safely to their dormitory.
● Phone +49 6221/54-5555

Security escort service of Heidelberg University Hospital
Staff members and visitors of Heidelberg University Hospital may request to be escorted to the parking lot, their place of work, a bus or tram stop, or their dormitory all night by a member of the security service. Security guards may be contacted around the clock, either directly at the receptions or the Direction and Information Centres (LIZ 1 or 2), or by phone. ● Phone +49 6221/56-39978 or /56-39981
The night operations manager may be contacted by phone between 7 pm and 7 am. ● Phone +49 6221/56-39971.

Women's night taxi
Women and girls from the age of 14 whose primary residence is in Heidelberg can use the women's night taxi service to travel by taxi at reduced fares within Heidelberg city limits. The women's night taxis can be called by phone or hailed on the street. However, tickets (*Frauen-Nachttaxischeine*) must be purchased in advance at the Administrative Offices for Citizens (*Bürgerämter*). Up to four women or girls can ride together using one ticket.
● Phone +49 6221/58-1 55 55
For costs and validity periods, see the website
■ www.heidelberg.de/frauennachttaxi

Bus lines 31
After nightfall, passengers on bus lines 31 can leave the bus between regular bus stops in the Neuenheimer Feld district in order to avoid long walks in the dark. Simply tell the driver beforehand where you would like the bus to stop. ■ www.rnv-online.de

WHAT ELSE CAN I DO?

PRECAUTIONS
– Use lighted walkways
– Park in women's parking spaces
– Call the security escort service
– Do not leave the walkways and avoid circuitous routes
– Whistles frequently scare attackers away and will alarm the security guards

Self-defence
Self-defence classes with various focus areas are offered by a number of organisations: students can participate in a self-defence class based on JuJutsu that is held all through the lecture period at the Institute of Sports and Sports Sciences as part of the university sports programme. ■ www.hochschulsport.uni-heidelberg.de

Assertiveness
The Student Services Organisation (Studierendenwerk) also offers assertiveness classes for female students several times throughout the semester.
Assertiveness classes on request also offers the **organisation promoting crime prevention measures (Sicheres Heidelberg e. V.)**.
info@sicherheid.de ■ www.sicherheid.de

Emergency helpline for women
– **Emergency helpline** organized by the »Frauen und Mädchen Heidelberg e.V.«
– Counselling in person or over the phone – free, anonymous and confidential.
– Crisis intervention, moderated discussion groups, legal counselling, recommendation of doctors, therapists, lawyers, organisations that assist victims of crime such as »Weißer Ring« (victim helpline 116 006) etc.
– Telephone counselling hours:
Mon, Wed, Fri 10 am to noon and Tue, Thu, 2 to 4 pm
Messages may be left on the answering machine outside of telephone counselling hours.
Bergheimer Straße 135, 69115 Heidelberg,
● Phone +49 6221/183643
info@frauennotruf-heidelberg.de ■ www.frauennotruf-heidelberg.de

WHERE CAN I GET HELP?

Police: Emergency number 110
Fire brigade/Ambulance: Emergency number 112
The faster the police and ambulance services are informed, the better they can help. Describe what has happened by answering the following questions: Who? What? Where? When? How many casualties? Do not hang up before the emergency service has all the information. Emergency calls are free of charge. For further details visit ■ www.aktion-tu-was.de oder ■ www.polizei-beratung.de

Reception areas
The receptions of the Department of Surgery, the Children's Hospital, the Head Hospital, the Hospital for Internal Medicine, and the German Cancer Research Center (see map) are staffed around the clock.

Security service of Heidelberg University Hospital
● Phone +49 6221/56-39978 (around the clock) and
● Phone +49 6221/56-6500 (for emergencies)
The ticket machines can also be used as emergency phones – the call button will put you through to the Direction Centre.

Security service / Security escort service Orthopedics (Orthopädie)
Mon-Sun 7 pm–7 am ● Phone +49 6221/56-39982

Whom can I contact?
UNIFY – Unit for Family, Diversity & Equality, Heidelberg University
● Phone +49 6221/54-7697

Equal Opportunities Commissioner of Heidelberg University for administrative, laboratory, and technical staff
● Phone +49 6221/54-3660

Equal Opportunities Commissioner of Heidelberg University Hospital
● Phone +49 6221/56-7019

Student talkline »Nightline« ● Phone +49 6221/184708

Police Station North Heidelberg ● Phone +49 6221/45690

Office of Equal Opportunities ● Phone +49 6221/581500

Sicheres Heidelberg – SicherHeid e. V. ● Phone +49 172/7618161

BeKo RN, PSNV Rhein-Neckar (counselling and coordination centre)
Counselling after highly distressing events, free of charge and anonymous ● Phone +49 6221/7392116 or ● +49 1514/0707233

Hilfetelefon Gewalt gegen Frauen (violence against women support hotline) ● Phone +49 8000/116016